



## ***Our quality Policy***

We, at Linfra, are in the business of telecommunication services- **our core business focuses on executing turn key projects in Telecom, mobile and fixed infrastructures. Our activities range from site survey to a full integration solution.**

Linfra aims more than just providing telecommunication services; our vocation is to be a trustable and loyal partner to our customers by rendering value-added services and respecting high standards of quality and technical skills.

Quality is at the heart of everything we do - it is the essence of our service. We firmly believe, for us to be able to sustain our competitiveness we must manage both quality and customer satisfaction in a balanced way.

We manage quality on a three dimensions axis: quality in processes, services delivered and management.

Commitment to quality improvement is a continuous process - with measurable goals and objectives. We improve our processes by means of both radical re-engineering and continuous evolution.

With this in mind it is essential for future competitiveness. It is both a business strategy and a personal responsibility and it is a part of our company's culture.

Our quality objectives are:

- To endeavor, at all times, to maximize customer satisfaction with the services provided
- To furnish high quality services, on time, and at a competitive cost.
- To make continuous improvement a part of every day and every job - through the use of process approach and measurements.

Elie Rouss  
Chief Executive Officer

A handwritten signature in black ink, appearing to be "Elie Rouss", written over a horizontal line.